

Collaborating for MIT's Future – October 2024

- Managed under the Department of Public Safety, Emergency Management Unit.
- Scope of services excludes the USA (CONUS, AK, Hawaii)
- Includes U.S. overseas territories, such as American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and the USVI
- Relies on collaboration with other support units: MIT Medical, Global Support, Export Control, Insurance, EHS, and others.

- Advises on student and employee individual or program travel risks
- Explain and support travel risk policy compliance:
  Student Travel Risk Policy and a separate employee policies hosted on globalsupport.mit.edu
- Monitors global risks that can impact traveler safety and updates the high-travel risk destination list hosted on Global Support/International Travel.
- Manages the contract with MIT's international assistance provider, International SOS

<u>International SOS Assistance</u> – take a card with you

 24/7 Medical and Security information and support while on trip

 Provides Emotional Support resources in addition to physical injury/illness assistance.

 Contacts MIT Authorizing Parties if hospitalized or in critical incident

#### International SOS Assistance

Review destination information on myportal.internationalsos.com

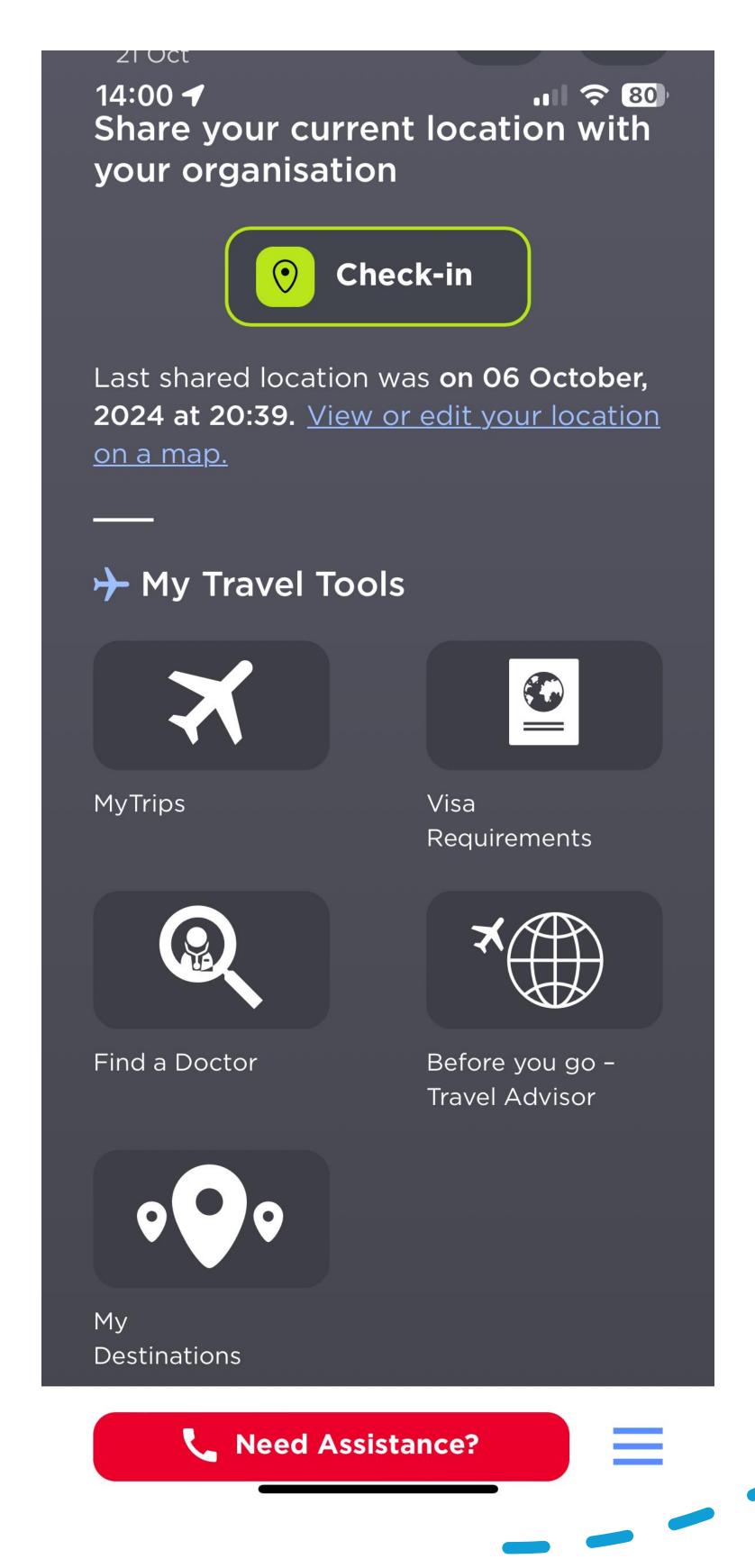
• Call 24/7: +1 (215) 942-8478 or email Philadelphia@internationalsos.com

 Download the assistance app on your travel phone: (app.internationalsos.com)

#### International SOS Assistance App

app.internationalsos.com





#### Before You Go

- Check with your medical provider to review health threats and your health care while on trip.
- Review your medical insurance coverage and how to pay for services – MIT does not provide medical insurance for your trip.
- Register your MIT-related travel in the MIT Travel Registry.
  - Enroll in the U.S. State Department Smart Traveler Enrollment Program (STEP.state.gov)

#### Sending Students Abroad?

- Check the <u>high-risk travel destination</u> list on Global Support.
  - An application to waive high-risk restrictions is required. Consult early (several months).
- Review the <u>Sending Students Abroad</u> page for advice, good practices, and Institute resources.
- Manage the student registration in MIT Travel Registry.

#### Questions?

• Contact Todd Holmes (tholmes@mit.edu)